APPENDIX 1: 'NATIONAL' AND 'LOCAL' PERFORMANCE INDICATORS FOR DEVELOPMENT MANAGEMENT 2014/15, 2015/16 and 2016/17.

Indicator	Year	Target for year	<------------------Actuals------------------>				
			April - June	July - Sept	Oct - Dec	Jan - Mar	Actual Performance (at 30.9.16)
% of 'Major' applications determined "in time" Replaced in 14/15 former indicator of percentage of applications determined within 13 weeks	2016/17	70%	62.5%	85.7%			73.3%
	2015/16	70%	88.9%	90%	71.4%	37.5%	73.5%
	2014/15	70%	100%	80%	100%	50%	86.4%
% of 'Minor' applications determined within 8 weeks	2016/17	70%	90.6%	66%			79.5%
	2015/16	75%	56.9%	73.1%	68.9%	72.2%	67.4%
	2014/15	85%	86%	64%	66.7%	64.7%	70.6%
% of 'other' applications determined within 8 weeks	2016/17	85%	90.7%	90.4%			90.5%
	2015/16	85%	81.9%	87.3%	81.6%	90.1%	85.3%
	2014/15	92.5%	95.2%	74%	82.1%	73.2%	82%
% of "Non-Major" applications determined "in time" *New target for 2016/17*	2016/17	80%	94.5%	94.7%			94.6%
% of pre-application enquiries answered in time	2016/17	75%	72.6%	76.2%			74.2%
	2015/16	80%	84.1%	67.4%	75.9%	72.6%	74.3%
	2014/15	80%	48.0%	55.5%	70.2%	75.3%	62.2%
% of applications for approval required by conditions determined within 2 months	2016/17	75%	66.3%	65.9%			66.1%
	2015/16	75%	62.7%	67.9%	74.7%	75.2%	69.8%
	2014/15	75%	67%	62.1%	78.9%	73.5%	70.7%
% of complainants informed within required timescale of any action to be taken	2016/17	75%	78.1%	75%			76.7%
	2015/16	75%	75%	77%	79.1%	80.7%	77.8%
	2014/15	75%	44.1%	30.9%	63.9%	81.8%	52%

Target achieved for complete year

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